



## Parent and Carer Survey 2024

Thank you very much to parents and carers for completing the survey and for your comments and responses about our school. We had 146 responses from EYFS, KS1, lower KS2 and upper KS2 and we have compiled the results and are pleased to present them to you with our responses.

The results of the survey will be discussed and shared with Governors and staff so that we can make our school an even better place to be for pupils and parents.

	Question	Agree or strongly agree	Disagree or strongly disagree	Do not know
1	My child is happy at this school	99%		1%
2	My child feels safe at this school	99%	1%	
3	My child does well at this school	98%	2%	
4	The school lets me know how my child is doing	94%	5%	1%
5	The school makes me aware of what my child will learn during the year	92%	8%	
6	The school makes sure that the pupils are well behaved	95%	1%	4%
7	The school has high expectations for my child	93%	2%	5%
8	The school is effective at dealing with any behavioural issues that arise	85%	3%	12%
9	As far as I am aware, the school deals effectively with any bullying (leave blank or choose 'don't know' if you do not have any experience of this)	42%	2%	56%
10	When I have raised concerns with the school they have been dealt with satisfactorily	93%	2%	5%
11	Generally, the school communicates effectively about school matters	96%	4%	
12	My child can take part in clubs and activities at this school	97%	2%	1%
13	The school supports my child's wider personal development	95%	2%	3%
14	Would you recommend this school to another parent	98%		2%
15a	My child has SEND and the school gives them the support they need to succeed	86%	14%	

**Question:**

Q1: My child is happy at this school
Our response: 99% of parents reported that their child is happy at our school. We want 100% of our pupils to be happy, so we will continue to carry out our pupil voice surveys so that we can gain a deeper understanding from our learner.
Q2: My child feels safe at school
Our response: 99% of parents reported that their child feels safe at this school. Safeguarding is such an important area and all children should feel safe at school. We will continue to discuss safeguarding issues with pupils through

<p>assemblies, class discussions and our PSHE curriculum. Posters are displayed around the school giving children the information they need to report concerns about their safety to staff or outside agencies.</p>
<p><b>Q3: My child does well at this school</b></p>
<p>Our response: 98% of parents feel that their child is doing well at this school. Please speak to your class teacher if you have any concerns that your child is not doing well.</p>
<p><b>Q4: The school lets me know how my child is doing</b></p>
<p>Our response: 94% of parents agreed with this. Two face to face parent's evenings and end of year reports are important contact points to discuss and inform parents of their child's attainment and progress. Class teachers are always able to make appointments to meet with parents at other times to discuss their child's progress if they have any concerns.</p>
<p><b>Q5: The school makes me aware of what my child will learn during the year</b></p>
<p>Our response: 92% of parents agreed. Please follow the link to the school's website where you will find a Parents' Guide to the Curriculum, curriculum overviews for every subject, age-related expectations in reading, writing and maths and curriculum overviews for each year group. <a href="https://hatchride.wokingham.sch.uk/learning/curriculum">https://hatchride.wokingham.sch.uk/learning/curriculum</a> Termly letters from each Year group are on the school's website which outlines the topics of learning for that term.</p>
<p><b>Q6: The school makes sure that the pupils are well behaved</b></p>
<p>Our response: 95% of parents report that pupils at the school are well behaved. The school has high expectations for behaviour and the school's values are embedded in the ethos of the school. Pupils can achieve a Brilliant Brick for demonstrating the school's values. We will continue to inform parents if their child's behaviour falls short of the expectations and support children so that they can follow the school's behaviour policy which can be found on the school's website. Any persistent poor behaviour will be addressed by putting a behaviour plan in place which is discussed and agreed with parents.</p>
<p><b>Q7: The school has high expectations for my child</b></p>
<p>Our response: 93% of responses agreed with this statement with 5% stating that they don't know. We have high expectations of all our children and want every child to do their best at all times. We will talk to parents if we are concerned that their child is not trying their best in class and teachers will employ a variety of strategies in class to support pupils if this is the case.</p>
<p><b>Q8: The school is effective at dealing with any behaviour issues that arise</b></p>
<p>Our response: 97% of parents either agreed with this statement or did not know. From question 6, the vast majority of parents feel that the school makes sure that the pupils are well behaved. The school deals with any incidents of poor behaviour following the behaviour policy which can be found on the school's website. <a href="https://hatchride.wokingham.sch.uk/pupil-information/policies/">https://hatchride.wokingham.sch.uk/pupil-information/policies/</a></p>
<p><b>Q9: As far as I am aware, the school deals effectively with any bullying -please leave blank or choose "don't know" if you do not have any experience of this</b></p>
<p>Our response: 98% of parents chose to agree with this statement or didn't know. The school takes any incidences of bullying very seriously, following the school's anti-bullying policy. Regular assemblies and PSHE lessons address bullying and strategies for reporting incidences. The Pupil Leadership Team have written a Child-friendly anti bullying policy and this has been shared with all classes by representatives of the PLT.</p>
<p><b>Q10: When I have raised concerns with the school they have been dealt with satisfactorily</b></p>
<p>Our response: 93% of parents agreed with this statement. As a school, we endeavour to address any concerns in a prompt manner and in a way that satisfies all concerned. We recognise that not everyone will be happy with decisions that are made regarding concerns involving their children. We follow policies and protocols when dealing with concerns that are raised.</p>
<p><b>Q11: Generally, the school communicates effectively about school matters</b></p>
<p>Our response: 96% of parents stated that they agree that the school communicates effectively. The school's website allows easy access to information about the curriculum, school events, policies etc and Parent-mail is used to communicate with individual classes or groups. Any queries about school matters can be made via email to admin, phone call or a conversation with the class teacher.</p>
<p><b>Q12: My child can take part in clubs and activities at this school</b></p>

Our response: 97% of parents agreed with this statement. Currently, we offer a combination of clubs with outside providers and in-house clubs run by teachers. Examples include: Judo, acrobatics, girl's and boy's football, sewing, drawing, board games, dance, construction, multi-skills.
<b>Q13: The school supports my child's wider personal development</b>
Our response: 95% of parents agreed that we supported their child's wider personal development with 3% not knowing. We are working on a personal development curriculum map so that parents can understand how we support their children in this area.
<b>Q14: Would you recommend this school to another parent?</b>
Our response: 98% of parents would recommend Hatch Ride to another family with 2% not knowing. This result is very pleasing for us; it reflects the partnership we have with our children and their families to provide the best primary school experience we can.
<b>Q15a: If your child has SEND, how strongly do you agree with this statement, "My child has SEND and the school gives them the support they need to succeed"</b>
Our response: This question was answered by approximately half of the parents of pupils with identified SEND and 90% of those agreed or strongly agreed that the school gives them the support that they need.

### **The top four strengths listed were:**

- Very caring / nurturing / friendly / safe place
- Great staff - quality of teachers and leadership
- Great balance of nurture and teaching and fun
- Inclusivity

### **Changes to school and development**

Top 4 comments based on number of responses

You said...	We will/have...
More clubs for the pupils - 14 responses	<p>Since the survey we have:</p> <ul style="list-style-type: none"> <li>• Opened our infant multi-sports club to include Reception class. This currently has an uptake of 2 children from Reception.</li> <li>• Introduced an Acrobatics club for 2 mornings a week before school for Years 2 to 5. Uptake is at maximum capacity</li> <li>• Planned to have a school choir with opportunities to perform in the community</li> </ul> <p>Currently, all teachers offer a club either during school time or after school and we will continue to proactively seek outside provision for clubs being mindful of cost and availability to all children.</p> <p>We will include a request for volunteers to run clubs after school on future newsletters.</p>
Improvement on school dinners - 4 responses	<p>We will continue to work with Culinera to ensure provision and quality of meals is of a good standard in relation to the cost and availability of products. We have always addressed any concerns raised regarding the meal provision with Culinera.</p>
Facilities could be improved - 5 responses	<p>We have regular inspections resulting in a condition survey of the buildings and environment and these are prioritised and addressed accordingly. Our site controller is vigilant to identify repairs/improvements required within the school buildings and grounds.</p> <p>Adding to our facilities is a costly process and we will continue to apply for grants wherever possible such as the grant from Wellington college to resurface our playground.</p>
More outdoor learning for pupils – 4 responses	<p>We have wonderful grounds here at Hatch Ride and it is important that we take advantage of this. We will:</p> <ul style="list-style-type: none"> <li>- Ensure that every year group experiences a camp fire in the grounds</li> <li>- Plan for relevant science lessons to use the school grounds</li> <li>- Embed growing opportunities within the school.</li> </ul>